

Vox-Cam Rental Policies

We require the following from any persons renting equipment from us. Customers must present credit card and driver's license information in person prior to rental.

1) Valid Drivers License

2) Major Credit Card

Bank check cards and debit cards are not acceptable.

Visa, American Express and Mastercard are accepted.

3) Insurance ACORD Form

Vox-Cam must be listed as additional insured and listed as loss payee

Insurance is available through Marks Insurance at (301) 428-1850

Contact Debby Jeffries or Doug Marks for information

Or

Credit Card or Cash Deposit in the Amount of:

<u>Total Value Of Rental Equipment</u>	<u>Deposit Needed</u>
\$0 – 1,000	\$200.00
\$1,001 - \$2,500	\$500.00
\$2,500 - \$10,000	\$2,000.00
Over \$10,000	ACORD form required

Reservation Policy

Customers must have a completed Credit Card Authorization Form or an open Net 30 account to reserve equipment.

24 Hour Cancellation Policy

Any order cancelled within 24 hours of the scheduled pickup or deliver of the order will be charged 100% of the total rental fee.

Rental Charges

Rental equipment rates are based on a 24 hour rental. All rentals are due prior to 10:00am on scheduled day of return. A one day rental fee will be charged for weekend rentals if equipment is picked up after 3:00pm on Friday, or between 9:00am and 12:00pm on Saturday. Thursday PM or Friday pickup before 3:00pm will be charged 2 rental days for the weekend.

Please contact Bernie Robertson or Karin Öhlund at (301) 589-5377 if you have questions regarding your rental needs.